

Consultant Profile :: Ronald Kohlman

Ronald is a highly experienced and innovative IT professional with extensive Project Management, Testing and QA knowledge derived from over 20 plus years in providing evaluation and establishment of effective testing and risk management strategies. Ronald's IT core competencies are in the areas of Quality Assurance, Test Strategies, Project Management, Service Delivery Management, Methodologies, Systems and Integration Testing, Change and Problem Management. His extensive experience is underpinned by a sound background in IT and experience of a variety of technologies i.e. legacy systems, client/server, Web, E-Commerce, and VoIP. Ronald has successfully delivered multiple projects, constantly achieving effective business solutions on projects up to \$50 million, providing a depth and real value to organisations. He has managed external Vendors on multiple projects and has off shore experience. Ronald thrives on being an enabler for company growth through the stabilisation of IT and standardisation of processes. He delivers a full project plan - a comprehensive roadmap for delivery to the business, whilst providing milestones for management. These incorporate Business Continuity Planning, Disaster Recovery, Risk Analysis, Business Process Reengineering, IT Policies and Work Flow Analysis. A key facilitator of change adoption, Ronald enables organisations to migrate through the process of improvement with minimal disruption and loss of continuity.

Ronald is a team player and a key to Ronald's success as a facilitator is his ability to communicate to all levels within an organisation.

Employment Summary

Date Company & Position

2006	Shell Company of Australia - Senior Project Manager
2005-06	OptimiseIT/Medibank Private - Senior Test Consultant
2004-05	Telstra - Project Director CustomNet Multi-media - Project Mgr Internet Protocol Telephony - Project Mgr TIPT Internal Deployment - Test Prime TIPT
2003-04	Money Wise Technology - Test Manager
2003	Dun and Bradstreet - Consultant
2002-03	Superpartners Pty Ltd - Project/Test Manager
2001-02	Australian Gas & Light Ltd - Test Mgr/Consultant – FRC Project
2001	ANZ Bank Ltd - Director of Testing
2000– 01	Norwich Union Insurance - Operations Delivery Manager - Change and QA Manager - Test Mgr/Consultant
1998–00	United Energy Ltd - Operations Delivery Mgr - QA & Testing Mgr - Senior Testing Consultant
1997-98	Telstra - Testing Consultant CABA
1995-97	Dept of Human Services - Acceptance Testing Manager
Prior to 1995 multiple roles as Test Manager, Test Consultant, DBA, Facilities Manager, Configuration Management and Systems Programmer.	

Industries

Banking, Finance, Telecommunications, State/Local Government, Insurance, Retail, Manufacturing, Utilities, Oil, Defence, Logistics, Healthcare

Education and Training

Education: Bachelor of Business, Business Administration (1995)
PMI certified Project Management Professional (2001)

Training: Prince2 Foundation
Australian Leadership Program
Mercury WinRunner/TestDirector testing
Test Strategy – Methodologies
Oracle RDBMS
Ergonomists Consulting Group Pty Ltd, 'Ergonomic Training'
Australian Institute of Management
Computer Operations Management Workshop'

Skills Summary

- Project/Programme Management
- Testing establishment and coordination
- Test Strategies & Management
- Planning and Strategy
- Service Delivery
- Infrastructure Management
- Capacity Planning and modelling
- Change Management
- Release Management
- Implementation
- IT Support Management
- Stakeholder Management
- Vendor Management
- Risk Management
- Quality Assurance
- Security
- Personnel Management
- Business Analysis
- Disaster Recovery Planning

Work Experience Highlights

OptimiseIT – Medibank Private, Senior Test Consultant: Ronald was engaged to work with the in-house Test Manager in a mentoring role by the CIO to develop the Test Strategy/direction and complete the Master Test Plan for the Business Systems Renewal project. He was then asked to stay on to initiate implementation of test strategy.

Telstra - Roles undertaken include:

Project Director – CustomNet Multi-Media (CNMM) Project: The delivery of Telstra's CustomNet Multi-Media telephony solution - delivery, systems and assurance.

Project Manager – Telstra Internet Protocol Telephony (TIPT Phase 2) Project: This project entails the delivery of Telstra's VoIP solution; delivery, systems and assurance.

Project Manager – TIPT Internal Deployment Project: Internal deployment of VoIP technologies within Telstra

Test Prime – Telstra Internet Protocol Telephony (TIPT Phase 2) Project

Test Prime – CustomNet Multi-Media (CNMM) Project

Achievements:

- Director of CNMM project; management of senior level stakeholders (MD & GM's) and multiple vendors
- Successful implementation of VoIP telephony project for internal users
- Delivery of Test Strategies, Master Test Plans, input into Project Plan and schedules
- Successful deployment of processes and automation of business processes for the VOIP telephony product, including; activation, assurance, and billing.

Money Wise Technology Pty Ltd – Consultant: MWT are one of Australia's leading software developers for the development and supply of financial planning software systems and consulting services to the financial planning industry within Australia. Ronald was employed to evaluate the current status of testing and investigate the suitability of automated testing tools.

Achievements:

- Review MWT Testing Technologies and Processes
- Software testing tools evaluation and recommendation to Company Directors
- Developed and provided security policy documentation
- Review of current business continuity plan and disaster recovery plan

Dun and Bradstreet – Consultant: *Dun and Bradstreet are one of Australia's leading business information providers for credit, marketing and purchasing decisions.* Ronald was recruited by the CIO to assist with the eRAM project. This project entailed the development of web .NET enabled decisioning software for use by DNB customers.

Achievements:

- Completed business case; Financial plan; Project plan; Training plan; Testing Plan; project schedule

Superpartners – Project and Test Manager for Test Technology Refresh project: *One of Australia's leading superannuation administrators.* Ronald was responsible for the evaluation, proof of concept, and the implementation of automated testing tools; the documenting of a business case for these tools; and associated process reengineering for best practices.

Achievements:

- Completed an Request for proposal (RFP) and Proof of Concept (POC)
- Completed an evaluation of current technology tools available on the market against requirements for current legacy and future architectures J2EE and .Net
- Documented results of a POC, presenting to executive management and board members
- Successful implementation of test management and test scripting automation tools
- Production of test process reengineering requirements – test methodology and associated processes, documentation, templates, and deliverables

AGL – Test Manager and Consultant FRC implementation project: AGL is Australia's 3rd largest utility supplier of gas and electricity. Full Retail Competition (FRC) customers at household level could choose which retailer supplies them with electricity/gas. This project ensured that all IT systems could accommodate this industry change.

Achievements:

- Implemented automated defect tracking management processes
- Development and implementation of a testing artefact repository
- Instrumental in the coordination of all testing across the 14 various project teams Australia wide
- Development of end-to-end testing strategies and plans across all FRC projects, on a variety of platforms MVS/DB2 m/f, Client Server, Web
- Monitored and reported on the testing progress for the projects to CIO and management team Mapping of architectures involved in the various projects

ANZ Bank Ltd – Director of Testing; Common Administration Systems implementation project: CAS Programme a \$50+ million PeopleSoft 8.x implementation project, implementing HR/AP/AR/PO/FA/GL with 100-120 project personnel

Achievements:

- Developed a Master Test Plan for the CAS Programme, and each PeopleSoft 8.x Release HR/AP/PO/FA/GL
- Developed and implement an overall test strategy for testing on the PeopleSoft implementation project
- Develop and implement standards, quality audits and processes for project
- Ensured adequate testing coverage by use of suitable test cases and appropriate test data
- Ensured that the test environment catered for all required platforms, systems, and UAT testing
- Managing the end-to-end testing cycles of UAT and Operational readiness Testing
- Implemented the use of automation for test cases and defect tracking
- Planned and managed all testing team staffing. Recruited 10 additional testing professionals